

# Improving home visiting through Parents as Teachers Quality Endorsement and Improvement Process



First Things First Summit  
August 22, 2016  
Angela Ward

# Model Fidelity ~ Essential Requirements

- Necessary to implement the evidence based model
- Cover leadership, staffing, services to families, evaluation
- Have associated benchmark criteria

# PAT Quality Standards

- Build on the essential requirements
- Provide additional, detailed guidance for high quality implementation
- Provide direction for continuous quality improvement efforts

# PAT Quality Standards

- I. Organizational Supports and Continuous Quality Improvement
  - Infrastructure and Leadership
  - Evaluation and Continuous Quality Improvement

# PAT Quality Standards

## II. Staff Competence

- Staff Selection and New Parent Educator Development
- Supervision and Professional Development

# PAT Quality Standards

## III. Parents as Teachers Services

- Service Initiation and Participation
- Assessment and Goal Setting
- Personal Visits
- Group Connections
- Screening
- Resource Network

# Quality Endorsement & Improvement Process

- assures funders, community groups and participants that your affiliate is a wise investment
- helps your affiliate maintain and strengthen your role in the community you serve
- demonstrates your affiliate's commitment to continuously improving the quality of services
- offers additional national recognition as an exemplary blue ribbon affiliate



# Quality Endorsement & Improvement Process

## 3 Main Steps

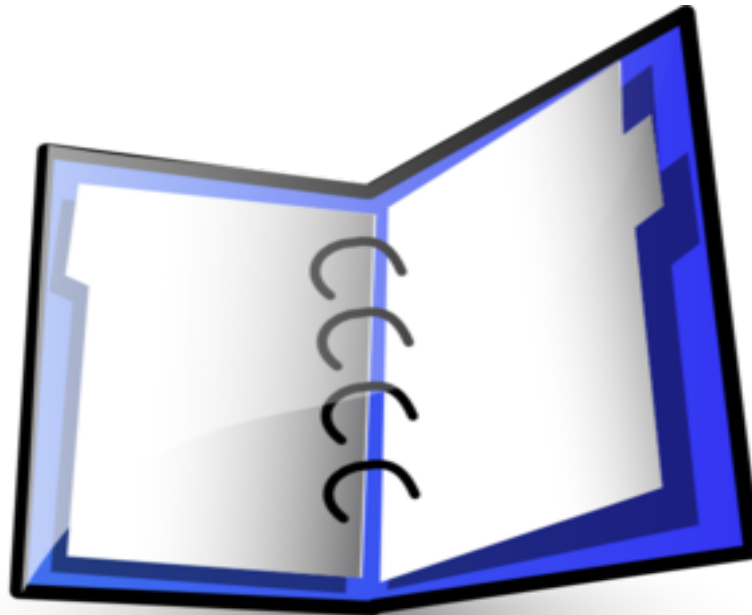
- 1) Analysis of how well the affiliate is meeting the Essential Requirements
- 2) Preparation of the Affiliate Self-Study
- 3) Review and corroboration of the Self-Study



## The Essential Requirements Review



## The Self-Study



# Quality Endorsement & Improvement Process- Step 3

## In-Depth Review

- Representative sample of affiliates with 75% or higher self-rating
- Examination of Self-Study
- Interviews with staff, supervisor, advisory committee and TA/State Leader
- File reviews
- Committee review
- Detailed report

## Administrative Review

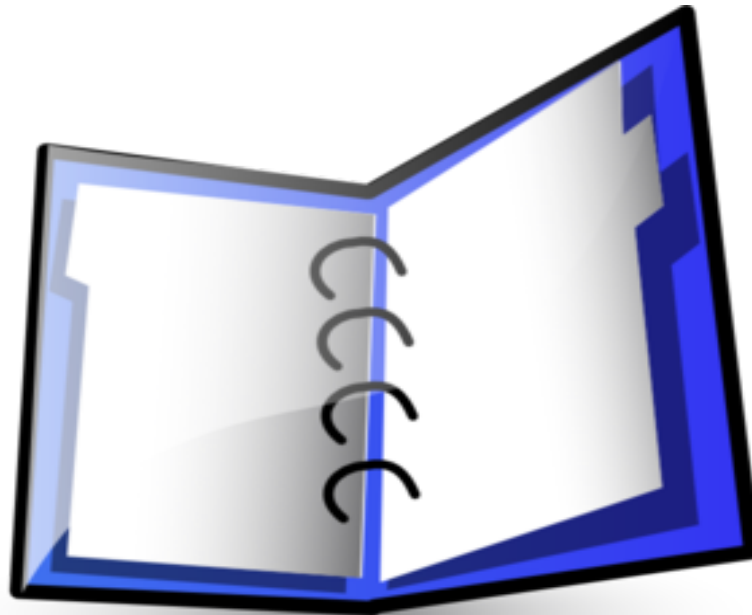
- All affiliates with 75% or higher self-rating not selected for in-depth review
- Assess that Self-Study is complete
  - Documents uploaded
  - Responses match self-rating
- Brief report

# Quality Endorsement & Improvement Process

How does this help me now?



## The Self-Study



# Quality Endorsement & Improvement Process

## Personal Visits



# Quality Endorsement & Improvement Process

- Infrastructure and Leadership



# Quality Endorsement & Improvement Process

- Review and Update
- Create and Implement





# The Supervisor's Handbook

## Resources to Guide Model Replication

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- Logic Model
- Essential Requirements
- Quality Standards
  - A Closer Look
- Quality Assurance Guidelines

## Resources to Guide Ongoing Monitoring/Fidelity

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- Quality Assurance Blueprint
- Personal Visit Observation Tool
- Personal Visit Snapshot
- Group Connection Observation Tool
- File Review Tool
- Core Competencies Self-Assessment
- APR & PMR
- Quality Endorsement Manual
- Affiliate Updates

# Quality Endorsement & Improvement Process

## New Tool

- Video Series
- 5 Process Videos
- 7 Videos on the Standards
- Sneak preview



# Quality Endorsement & Improvement Process

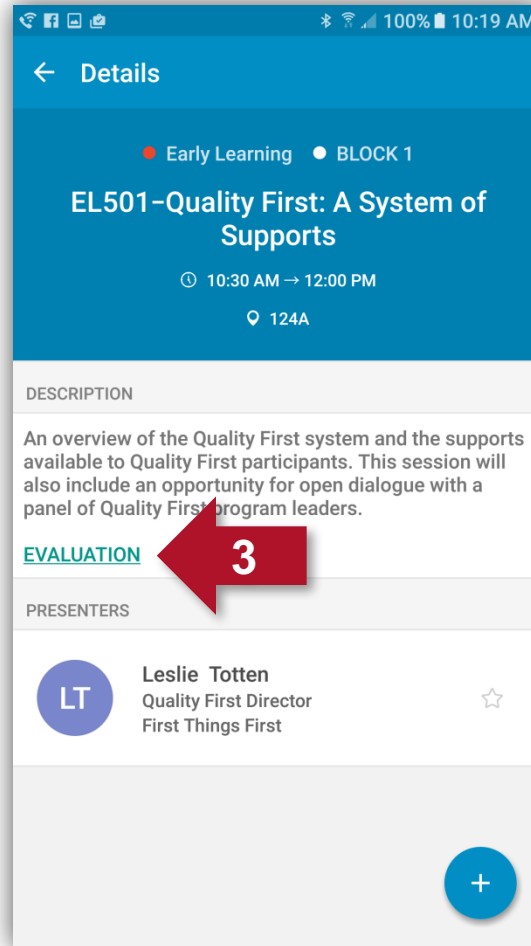
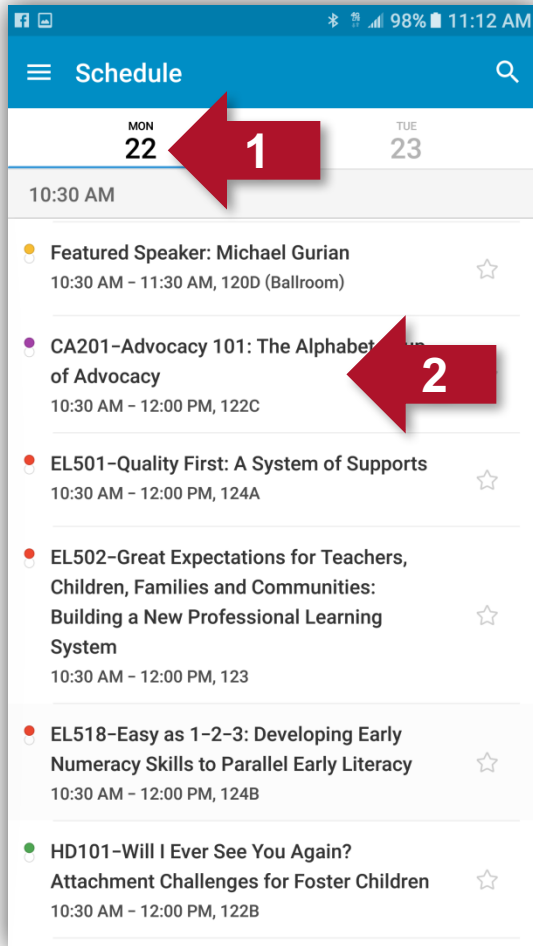


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801-888-2203

# Complete the Breakout Session Evaluation on the Mobile App





# Quality Endorsement & Improvement Process

To earn the Quality Endorsement, affiliates must meet or exceed the minimum levels for the Essential Requirements, along with at least 75% of the Quality Standards.



## 5 Key Tasks

- ✓ Become familiar with the Self-Study Guide
- ✓ Prepare responses to the questions, locate/develop documents, gather data for tables
- ✓ Conduct file reviews
- ✓ Rate the Quality Standards
- ✓ Complete & submit the Affiliate Self-Study Web Survey

# QEIP Cohorts

Cohort 1  
Begins summer 2015  
Finishes October 2016

Cohort 2  
Begins summer 2016  
Finishes October 2017

Cohort 3  
Begins summer 2017  
Finishes October 2018

Cohort 4  
Begins summer 2018  
Finishes October 2019

Cohort 5  
Begins summer 2019  
Finishes October 2020





# Performance Measures Report

The screenshot shows a web browser window displaying the Parents as Teachers eBusiness Portal. The browser's address bar shows the URL <https://ebiz.patnc.org/ebusiness/home.aspx>. The page features a navigation bar with tabs: Home, eStore, Education, My Profile, My Tools, and My Benefits. The 'My Tools' tab is selected, and its dropdown menu is open, showing options: Online Curriculum, Regional TA, Trainers, Affiliate Administrator, State Administrator, Tribal Resources, Employees, Affiliate Info, Quality, Print Affiliate Certificates, Logos, Model Implementation Guide, Affiliate Renewal, and Fillable Forms. Red arrows point from the text 'We' and 'Horowitz' to the 'Regional TA' and 'Affiliate Administrator' options, respectively. Another red arrow points from the text 'APR Portal' to the 'Quality' option. On the left side of the page, there is a 'Universal Login' section with a text input field for an email address and a 'Login as user' button. Below this, there are three links with question mark icons: 'Frequently Asked Questions', 'How to add a new employee', and 'Affiliate Updates'. The main content area has a heading 'This Month's Updates' and a section titled 'Update on Affiliation Fees – September 2014 Deadlines'. The text in this section states: 'Your program's 2014-2015 \$1,500 Affiliation fee must be paid by September 30, 2014 as well as individual renewals for on cycle Model certified educators. To order these fees, the APR has to be completed no later than September 25, 2014.' Below this, it says: 'The web-based APR will close September 25, 2014. Once you have submitted the APR, parent educators will be'. The browser's taskbar at the bottom shows various application icons and the system clock indicating 1:20 PM on 10/2/2014.

Parents as Teachers™  
eBusiness Portal

Contact Us Logout

Sondra Horowitz  
sondra3918@gmail.com

Home eStore Education My Profile **My Tools** My Benefits

Back to Public Site

Universal Login  
Enter email address  
Login as user

Welcome  
update y  
professio  
on your profile.

**My Tools**  
Online Curriculum  
Regional TA  
Trainers  
Affiliate Administrator  
State Administrator  
Tribal Resources  
Employees  
Affiliate Info  
Quality  
Print Affiliate Certificates  
Logos  
Model Implementation Guide  
Affiliate Renewal  
Fillable Forms

**APR Portal**

**Frequently Asked Questions**  
**How to add a new employee**  
**Affiliate Updates**

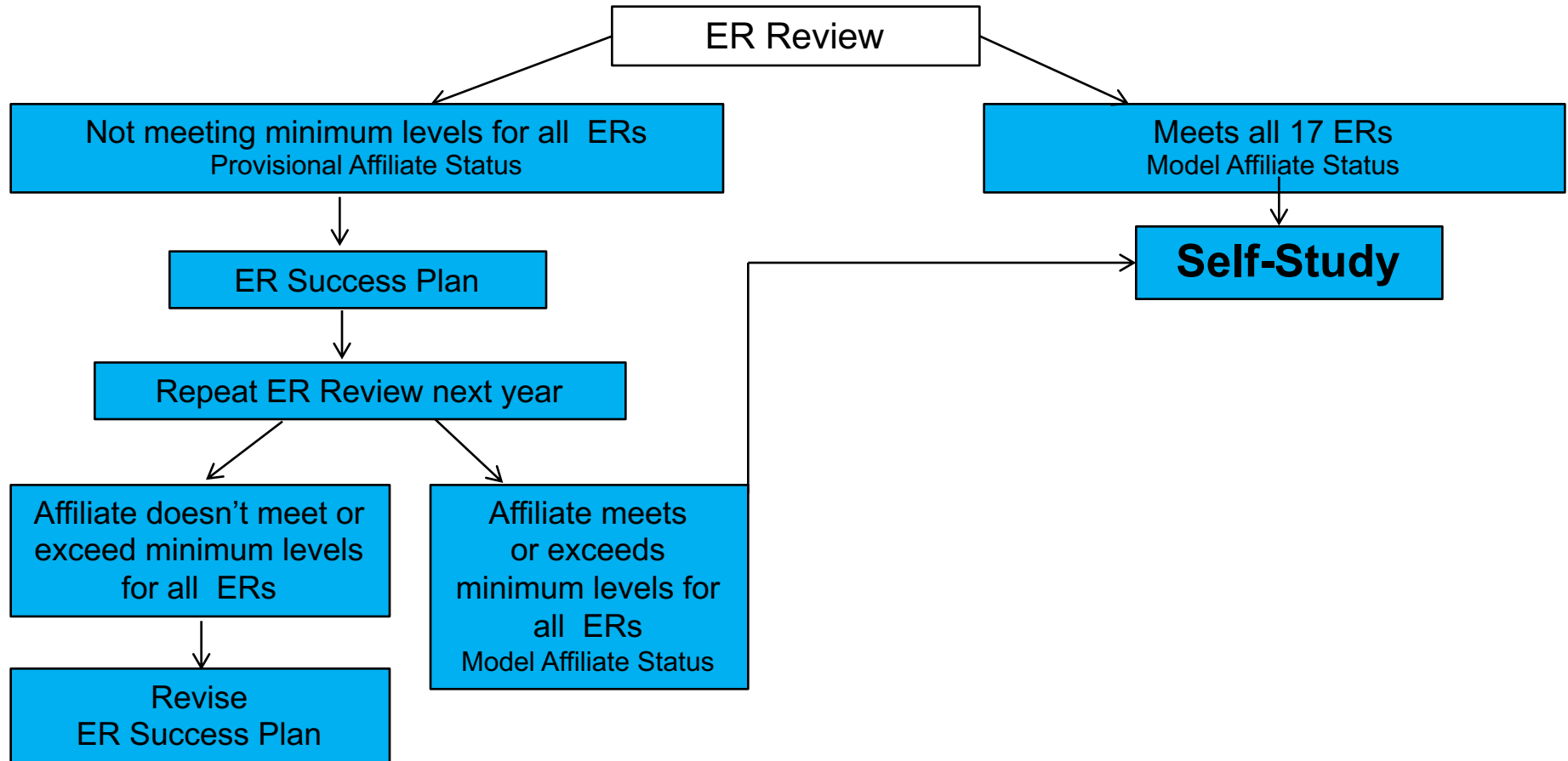
**This Month's Updates**

**Update on Affiliation Fees – September 2014 Deadlines**

Your program's 2014-2015 \$1,500 Affiliation fee must be paid by September 30, 2014 as well as individual renewals for on cycle Model certified educators. To order these fees, the APR has to be completed no later than September 25, 2014.

The web-based APR will close September 25, 2014. Once you have submitted the APR, parent educators will be

# Quality Endorsement & Improvement Process Flow Chart



## ***Task 2***

***Prepare Your Affiliate's Self-Study  
Responses: Documents, Information  
Tables and Questions***

# Time period for the self-study

The time period for the information and documentation in your Affiliate Self-Study is the calendar year in which you begin

## *Example*

For programs that begin July 2015

- 2014-2015 APR (July 2014-June 2015) for the initial ER Review
- Self-Study information & documentation for calendar year 2015 (January-December 2015)



## ***Task 3*** ***File Reviews***

# of parent educators	# of files to review
1-2	3
3-6	6
7 or more	9

## ***Task 4*** ***Rate the Standards***


## ***Task 5***

### ***Submit the Affiliate Self-Study Web Survey***



# Quality Endorsement & Improvement Process- Step 2

Quality Endorsement Process: Affiliate Self-Study Web Survey - Google Chrome  
www.keysurvey.com/votingmodule/VOTING1/servlet/survey.VotingSurvey?i\_n\_f=survey561237\_pg7\_totpg176\_rid345473514\_lqid14861203\_SurveyLook&msig=a8e5172672be41

 Parents as Teachers™

Introduction & Instructions   Infrastructure & Leadership   Evaluation & Continuous Quality Improvement   Staff Selection & New Parent Educator Development  
Supervision & Professional Development   Service Initiation & Participation   Assessment & Goal Setting   Personal Visits   Group Connections  
Screening   Resource Network   Total Score   Submit/Resubmit

## Quality Endorsement Process: Affiliate Self-Study Web Survey

**Standard #5:** Staffing and facility use is structured so that services can be delivered at times that are convenient for the families served, including evenings or weekends.

Please complete the table by indicating the number of parent educators (PEs) available for evening and weekend personal visits in calendar year 2013, and the number of group connections offered in the evenings and on weekends during calendar year 2013.

	Evenings	Weekends
Personal Visits - # PE's available	<input type="text"/>	<input type="text"/>
Group Connections - #GC's offered	<input type="text"/>	<input type="text"/>

Based on the description of what meets this standard in the Quality Endorsement Manual, does your affiliate meet the minimum requirement(s) for standard #5 of this section?

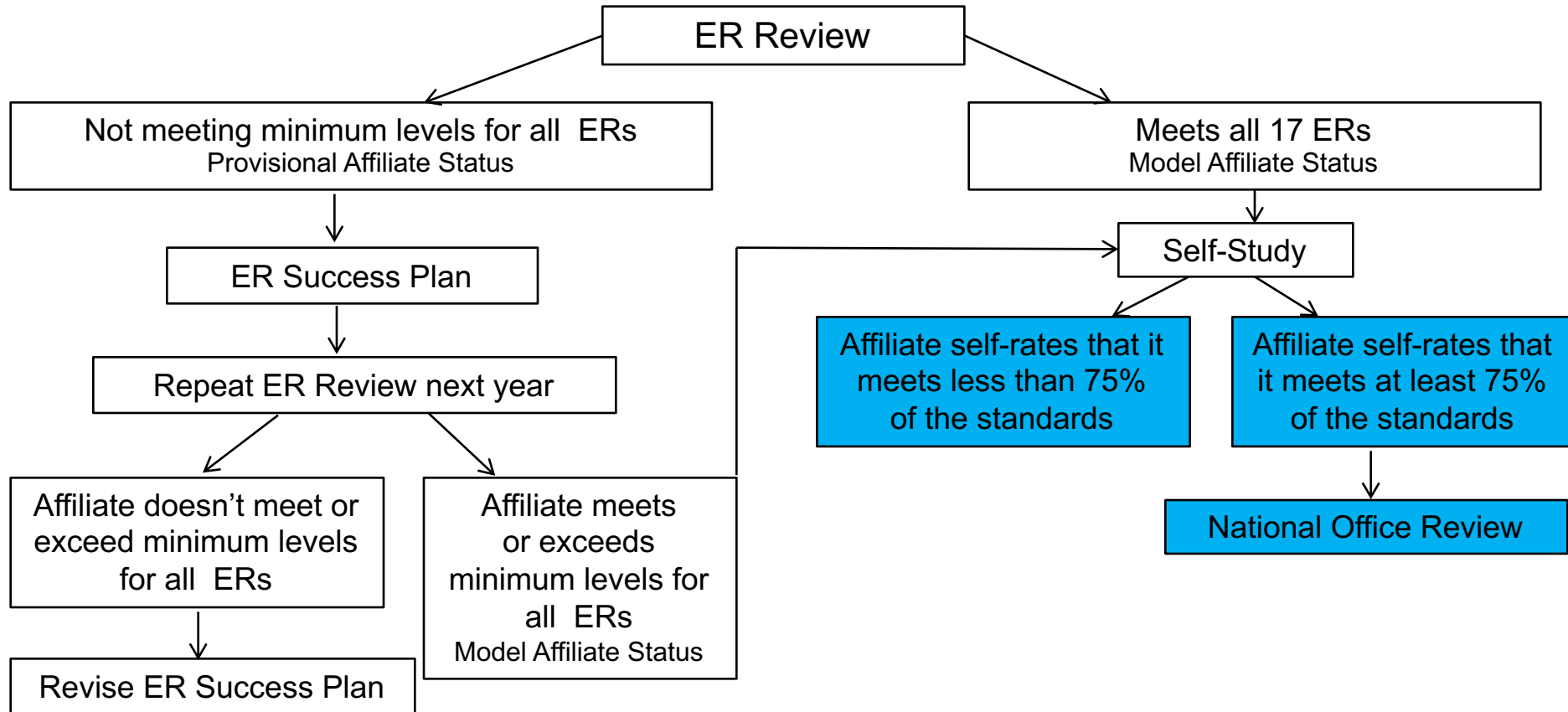
☐ Yes  
☐ No

< Back   Save   Next >

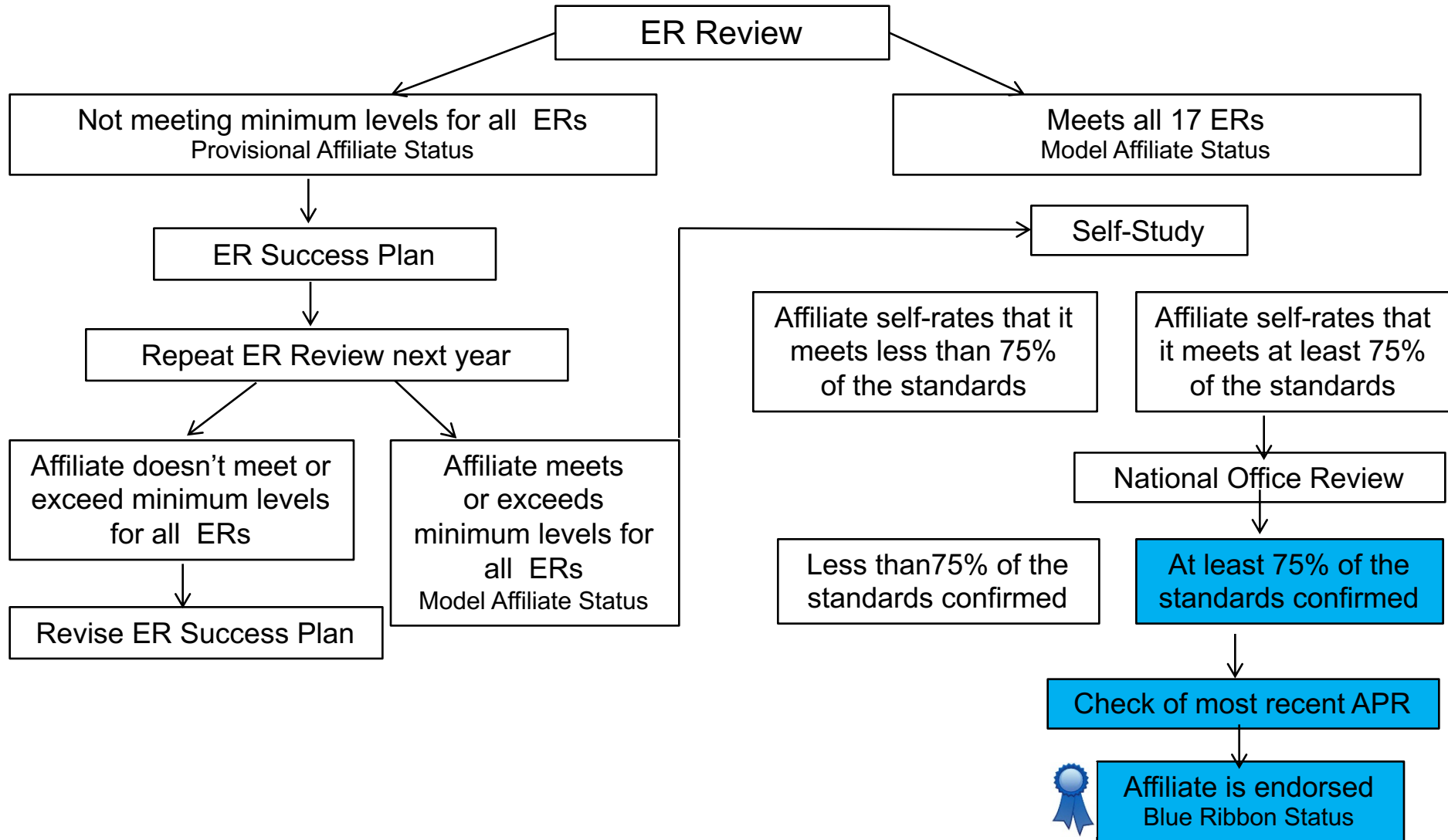




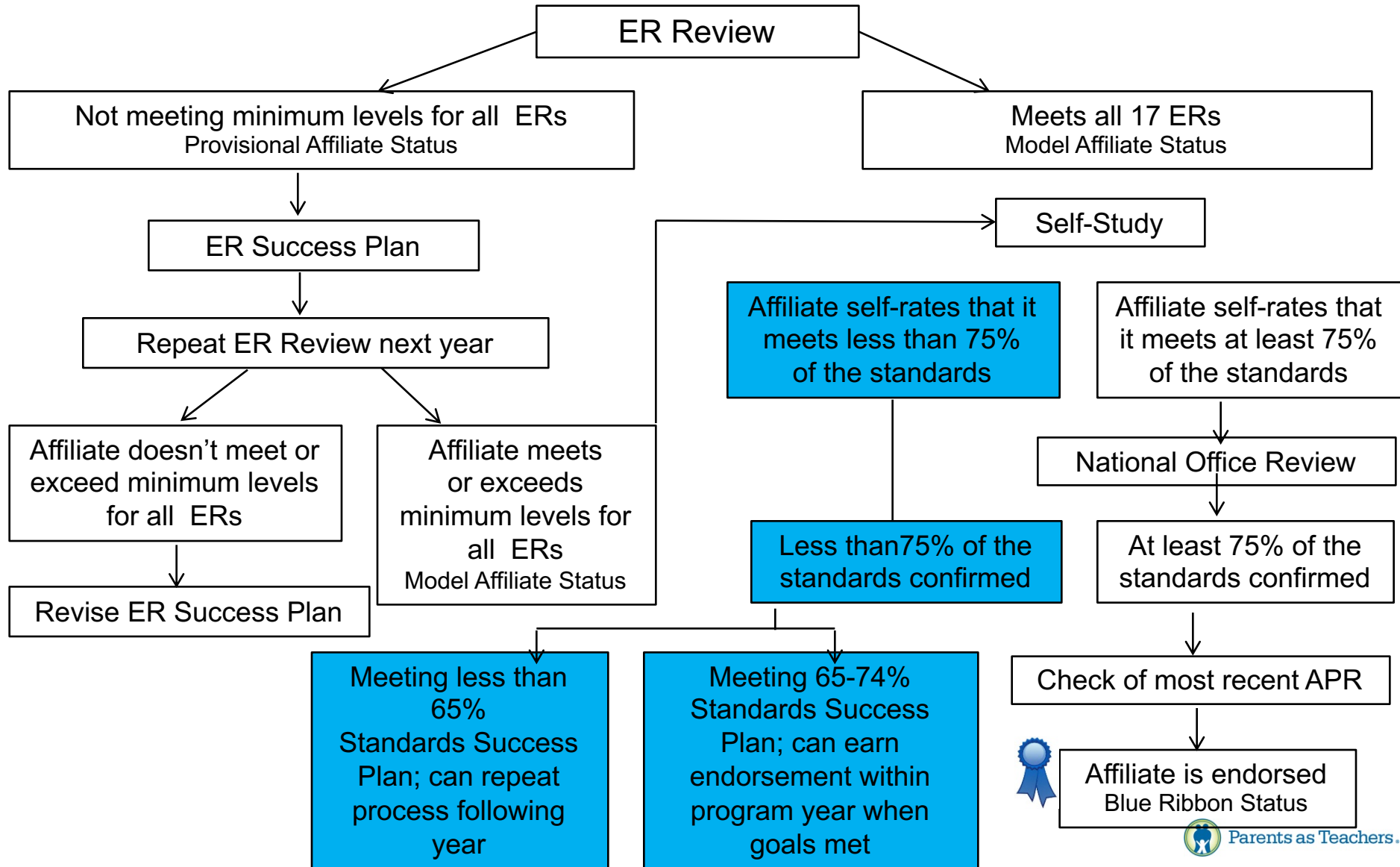
# Quality Endorsement & Improvement Process Flow Chart



# Quality Endorsement & Improvement Process Flow Chart



# Quality Endorsement & Improvement Process Flow Chart



# Getting Ready

## Supervisor's Handbook

- Provides resources to guide model replication
- Provides tools for ongoing monitoring of fidelity and quality
- Location: Portal>My Tools>Affiliate Administrator> Quality>Supervisor's Handbook



# The Supervisor's Handbook

The screenshot shows the Parents as Teachers eBusiness Portal in a web browser. The browser's address bar displays <https://ebiz.patnc.org/ebusiness/home.aspx>. The page features a navigation menu with tabs: Home, eStore, Education, My Profile, **My Tools**, and My Benefits. The **My Tools** dropdown menu is open, showing options: Online Curriculum, Regional TA, Tribal Resources, Affiliate Administrator, State Administrator, and Employees. An arrow points from the **My Tools** tab to the **Affiliate Administrator** option. Another arrow points from **Affiliate Administrator** to the **Quality** option. A third arrow points from **Quality** to the **Supervisor's Handbook** link. The **Supervisor's Handbook** link is highlighted in red. Below the navigation menu, there is a 'Back to Public Site' button and a 'Universal Login' section with an email address input field and a 'Login as user' button. A welcome message reads: 'Welcome, Sondra Horowitz! Update your profile information on your profile.' Below this, there are links for 'Frequently Asked Questions', 'How to add a new employee', and 'Affiliate Updates'. A section titled 'This Month's Updates' contains an 'Update on Affiliation Fees – September 2014 Deadlines' with details about the 2014-2015 \$1,500 Affiliation fee and the September 30, 2014 deadline. The Windows taskbar at the bottom shows the time as 2:41 PM on 10/2/2014.

Sup handbook workshop - Microsoft Word

free clipart working toget... Parents as Teachers PAT eBusiness

<https://ebiz.patnc.org/ebusiness/home.aspx>

Apps Weather,News Free Apps Dropbox ADP Parents as Teachers www.state.ia.us/earl... Early Childhood Iowa dese.mo.gov/webin... www.iik.org/UserFil...

Contact Us Logout

Sondra Horowitz  
sondra3918@gmail.com

Parents as Teachers<sup>™</sup>

eBusiness Portal

Home eStore Education My Profile **My Tools** My Benefits

Back to Public Site

Universal Login  
Enter email address  
Login as user

We Welcome, Sondra Horowitz! Update your profile information on your profile.

Online Curriculum  
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Tribal Resources  
Affiliate Administrator  
State Administrator  
Employees  
Affiliate Info  
Quality  
Print Affiliate Certificates  
Logos  
Model Implementation Guide  
Affiliate Renewal  
Fillable Forms

Supervisor's Handbook

APR Portal  
Parent Satisfaction  
Parenting Reflection

Frequently Asked Questions  
How to add a new employee  
Affiliate Updates

This Month's Updates

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